

# PDPM Master Class Series: What We've Learned-Insights into Successful Providers From the First Year of PDPM

Series Title: PDPM Master Class (12-month series)

Session Title: What We've Learned—Insights into Successful Providers from the First Year of PDPM

Presentation Dates: Nov. Live Webinar

Presented By: (see attached bios)

- Eleisha Wilkes
- Shelly Maffia
- Amie Martin
- Kristen Walden

## Course Description:

This session of the PDPM Master Class Series will focus on lessons learned and operational best practices derived from the experiences of providers achieving successful outcomes under PDPM in areas such as, but not limited to: census stability and admission practices, interdisciplinary operations, coding accuracy, clinical quality and financial outcomes.

## **Learning Objectives**

1. Identify key updates and operational best practices employed by successful providers under PDPM
2. Develop strategies to implement solutions to common problem areas providers face under PDPM, and drive continual quality improvement for clinical and operational goal areas.

## **Course Content**

45 minutes	Review best practices of successful providers including case studies in processes and systems for census management, admissions and referral partner engagement, clinical operations and quality, coding compliance and billing/reimbursement effectiveness with emphasis on changes made to succeed under the new payment model
25 minutes	Discuss strategies for evaluating facility systems and driving performance improvement based on the insights shared from successful providers
5 minutes	Closing Comments/ Q&A

Target Audience: Administrators, Directors of Nursing, Nursing, QA, MDS, Staff Development, Therapy, Social Services, Board Members, CFO/Business Office, Admissions

Instructional Level:            **Intermediate**    **Contact Hours: 1.25**

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